

# SENIORS WISE SA HOME VISITING SCHEME

Meals on Wheels SA story



**Do you  
know these  
women?**



**We all can  
make a  
difference**



# Seniors Wise Home Visiting Scheme

## How did it come about?

- Ministers concept
- Funded by DFC and Dept of Premier and Cabinet
- Pilot project
- MoW approached to specifically deliver home delivered aspect of three pronged program
- Project Manager appointed and Project officer recruited

# What is Seniors Wise SA?

Change perception of ageing and provide support to seniors in a variety of ways

Information by

- Phone support
- Home Visit
- Community engagement session
- Business accreditation

# Challenges

- Choice of partner arrangement being 'imposed on partner agency' and MoW
- Information not being provided to MoW on previous provider
- Lack of clarity as to responsibility and direction
- Choice being made not chosen (marriage of inconvenience)
- Target set with no research basis

# What is a home visit?

- Delivered by volunteers
- Definition/Model of Home Visit
- Limitations
- What it is not
- Not ongoing but as needed

# Volunteer training and support

- Information Day
- Training session
- Police check and interview
- Buddy system of support
- Out of pocket expenses reimbursed
- Going it alone
- Debrief with PO
- Referrals through Project officer

# Steak knives?

## FILLING OUT FORMS

- Personal alert rebate forms
- Census forms

## Where to from here?